

## TOLLERTON PARISH PLAN 2009 – RESIDENTS’ QUESTIONNAIRE

This questionnaire asks groups of questions which cover the following broad areas:

- General information
- The pros and cons of living in Tollerton
- Traffic and transport
- Housing and building
- The village environment
- Policing and community safety
- Activities and social groups
- Representing your views
- Healthcare

If there are any questions you do not wish to answer, for whatever reason, please leave them blank. We would rather have your opinions on the issues that most matter to you than not to hear them at all.

We have issued you with one questionnaire per household, but if any of the adults in your household have differing views about any of the questions, please feel free to indicate this on the questionnaire, or include a separate sheet if necessary. Alternatively the questionnaire is also available on-line at [www.tollerton.net](http://www.tollerton.net).

There will be a separate questionnaire for young people (11-17 year olds) which will be circulated with the co-operation of local schools. However, if any young person in your household wishes to complete the full questionnaire instead please feel free to point them in the direction of the internet version, or request another copy from your local volunteer.

If you would prefer someone to go through the questionnaire with you in person, or if you have any queries, please contact you local volunteer ..... on .....

### **And most importantly...**

All answers given will be treated in the strictest confidence, and no names or other identifying data will be published in any form.

We would ask you to fill in the tear off sheet at the back of the questionnaire only if you would like to be entered into the prize draw for a hamper which is being offered by Tollerton Village Stores as a ‘thank you’ for taking the time to complete the questionnaire. This will be detached as soon as we receive your reply and will not be used to link you to your answers in any way.

We have also included a section where you can indicate your willingness to be involved with any of the community groups referred to in the questionnaire, should you so wish. These will be passed directly to the relevant organisers by us, and won’t be linked to your answers or affect your entry into the prize draw in any way.

## A – GENERAL INFORMATION

1 How long have you lived in Tollerton?

Less than 1 year	
1-5 Years	
6-10 Years	
10-20 Years	
Over 20 Years	

2 Please enter the number of people in your household who are aged:

0-10	11-17	18-25	26-39	40-54	55-64	65-79	80+

3 Of those who are **17 and over** in your household, how many are:

In full or part time education	
In full time employment	
In part time employment	
Looking after home/family members full time	
Self-employed	
Seeking work	
Retired	
Other (please specify)	
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## B - THE PROS AND CONS OF LIVING IN TOLLERTON

1 HOW IMPORTANT ARE THE FOLLOWING ASPECTS OF LIVING IN TOLLERTON TO YOU? (Please tick only one column for each question. If you have no opinion or it is not important to you, please leave blank)

	V Important	Important	Quite Important
The people and the sense of community			
The village shop			
The appearance of the village			
The pubs			
Its location for work or schools			
Countryside location			
Village hall and recreation opportunities			
The church			
The surgery			
Other (please specify below)			

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- 2 DO YOU FEEL THAT ANY OF THE FOLLOWING ARE PROBLEMS FOR TOLLERTON?  
 (Please tick one column only. If you do not think there is a problem or have no opinion please leave blank)

	Serious	Quite serious	Minor problem
The traffic			
Safety of roads/pavements			
Parking problems			
Lack of facilities			
Lack of community spirit			
Lack of affordable housing			
Lack of public transport			
Other (please specify below)			

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**C - TRAFFIC AND TRANSPORT**

- 1 Which of the following is your main means of transport (please tick only one):

Car/Van	
Motorbike/moped/scooter	
Bicycle	
Bus	
Other (Please specify)	

- 2 Total cars/vans used by your household

0	1	2	3	4+

- 3 How satisfied are you with the current bus service? (Please tick one)

Very Satisfied	Fairly Satisfied	Slightly Dissatisfied	Very Dissatisfied	No opinion

- 4 If you are dissatisfied with the bus service how would you like to see it improved?

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**PARKING**

- 5 Have you experienced problems parking in Tollerton? YES/NO

- 6 Where have you experienced the problem?

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7 What solutions would you like to see introduced to tackle parking problems? (These could include parking restricted areas, local enforcement officers etc)

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**TRAFFIC**

8 Do you feel that traffic is a problem in the village? YES/NO

9 Are there any areas of road that you feel are particularly dangerous? (Please give details)

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10 Would you like to see any additional road safety measures introduced? (These might include pedestrian crossings, chicanes, a lower speed limit in the village centre, etc)

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**FACILITIES FOR PEDESTRIANS**

11 How would you rate the following:

	Good	Adequate	Poor
The pavements in general			
Dropped kerbs for prams/ wheelchairs			
Clearance of snow and ice from road			
Clearance of snow and ice from pavements			
Clearance of overgrown shrubs/ trees from paths			

Please give further details of improvements you would like to see:

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12 Have you experienced any problems using footpaths around the village? (Please give further details)

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**D - HOUSING AND BUILDING**

1 Would you like to see more housing in the village? YES/NO

2 Would you support the production of a 'welcome pack' for newcomers to the village, giving important information on services and local groups? YES/NO

## E - THE VILLAGE ENVIRONMENT

1 What would you most like to see kept the same in Tollerton, or maintained for the future?

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2 Is there anything you think could be changed for the better?

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### ENVIRONMENTAL SERVICES

3 How satisfied are you with the following:

Very satisfied    Satisfied    Quite dissatisfied    V dissatisfied    No opinion

Refuse/ Recycling collection					
Other recycling facilities					
Street lighting					
Road maintenance					
Road verges maintenance					
Levels of litter					
Levels of dog fouling					
Maintenance of public greens					

Have you any improvements to suggest regarding the above?

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### VILLAGE STORE

4 Please tick here to register your support for post office services to be maintained to at least the present outreach level in the future . '

5 Is there any additional product or service that the village shop could offer and if so, what?

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### WEBSITE

6 Do you ever use the Tollerton village website([www.tollerton.net](http://www.tollerton.net))?      YES/NO

7 If 'no' is this because

- I did not know there was one
- I don't have access to the internet
- It's not of interest to me
- The content is not relevant to me

(Please tick any that apply)


8 If you have viewed the website, please mention any additional topics or issues you would like to see included

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- 9 The tree on the village green is 100 years old in 2009. Would you welcome a village event that celebrated this? YES/NO  
 Street Fayre YES/NO  
 Street Party YES/NO  
 Commemorative planting/improvement of green YES/NO  
 Other (all ideas very welcome!)

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**F - POLICING AND COMMUNITY SAFETY**

- 1 Do you think the level of police coverage in Tollerton is adequate?

YES	NO	UNSURE

- 2 Have you been a victim of any of the following in Tollerton within the last two years? (If 'no' please leave blank)

Vandalism	
Theft from home	
Theft other than from home (i.e. from garden, allotments, car or trailer)	
Intimidation	
Car Crime	
Anti-Social Behaviour	
Other (please specify) -----	

- 3 Do you feel that levels of crime in the village are;

Getting worse	Getting better	About the same

- 4 Would you welcome a neighbourhood watch scheme in the village? YES/NO

- 5 Would you be prepared to participate in a neighbourhood watch scheme? YES/NO

**G - REPRESENTING YOUR VIEWS**

- 1 Do you feel your elected representatives in local government are sufficiently aware of local concerns and feeling? (Tick as appropriate)

	YES	ON SOME ISSUES	NO	NO OPINION
<b>Parish Council</b>				
<b>Hambleton DC</b>				
<b>North Yorks CC</b>				

- 2 Do you know who your representative on these councils is? YES/NO

## H - ACTIVITIES AND SOCIAL GROUPS

- 1 The following is a list of social and sports events currently available in Tollerton. Please tick to indicate whether you were aware of these, whether you already attend them, or if you would be interested in participating in the future.

	AM AWARE OF THIS	AM ALREADY INVOLVED IN THIS	WOULD BE INTERESTED IN PARTICIPATING
Tennis & badminton club			
Tennis coaching			
Bridge club			
Horticultural society			
Short mat bowls club			
Running/ walking group			
Mini horticultural show			
Open gardens Artsfest			
Village show committee			
Village hall committee			
Allotments			
Pre-school playgroup			
Voluntary work			
Sports & recreation club committee			
Cricket			

- 2 Is there anything you would like to see offered in Tollerton that isn't currently available? (These could include evening classes, sports activities, events like village fairs, or social opportunities like evening suppers, gardening schemes, etc)

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### THE SPORTS FIELD

- 3 Would you welcome a broadening of the sports field's use? YES/NO

If 'yes', what would you like to see provided there? (This could include planting schemes such as a willow wood, more benches and picnic areas, but we would love to hear your ideas)

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**PLAY FACILITIES ON THE SPORTS FIELD**  
 (Please leave blank any questions that do not apply to you)

**UNDER 10s**

4 What facilities would you like to see provided for the under 10s at the sports field?  
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5 Do you feel that the facilities for under 10s are safe enough? YES/NO

**11-17 YEAR OLDS**

6 What facilities would you like to see at the sports field for this age group?  
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**I - HEALTHCARE**

1 Are you registered with the GP in Tollerton? YES/NO

How important is it to you that the GP in Tollerton has a pharmacy service?

Vitally important	Important	Fairly important	Does not matter

2 Do you consider yourself to have a disability? YES/NO

3 Do you rely on a wheelchair or other mobility aid in daily life? YES/NO

4 Does anyone in your household require care because they are

Elderly	
Elderly with additional disabilities	
A younger disabled person	

5 Would you welcome help from any of the following (please tick all that apply)

Easingwold Community Care -respite/visiting/car share/day care	
Day centre facilities (i.e. lunch clubs)	
A local support group relevant to your needs	

Please feel free to give more detail about the kind of services you would welcome, or any areas of concern to you.  
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**AND FINALLY...**

**Is there anything else we should have asked, or any further points you would like to raise?**

**(All answers will be treated in the strictest confidence)**

IF YOU WISH TO BE ENTERED INTO THE PRIZE DRAW FOR THE HAMPER FROM THE VILLAGE STORE, PLEASE GIVE YOUR NAME AND ADDRESS BELOW. THIS SHEET WILL BE DETACHED FROM YOUR QUESTIONNAIRE AS SOON AS IT IS COLLECTED, AND WILL NOT BE USED TO IDENTIFY YOU IN ANY WAY.  
 IF YOU ARE LEAVING YOUR QUESTIONNAIRE AT THE SHOP PLEASE DETACH THIS SHEET BEFORE POSTING IN THE BOX

Name:.....

Address: .....

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Contact telephone number: .....

If you have indicated your willingness to volunteer for any of the groups or committees mentioned in this questionnaire and you would like us to pass your name on to the organisers of these groups we would be grateful if you could fill in your details below. Again, this will not be linked to your questionnaire answers in any way.

Name:

Address:

Contact telephone number:

Please indicate the group or activity you are interested in participating with:  
 (Please note: ticking this box does not commit you to doing anything, but it will give the organisers a chance to contact you and let you know what's involved)

Neighbourhood watch	
Sports and recreation club committee	
Village show/ village show committee	
Open gardens & artsfest	
Village hall committee	
Neighbourhood voluntary scheme (i.e. visiting, bad weather shopping buddy, lunch clubs) – to receive this assistance	
Neighbourhood voluntary scheme (i.e. visiting, bad weather shopping buddy, lunch clubs) – as a volunteer	
Sports clubs (Please specify)	